

# Point.Click.Learn.

The newsletter of the **Canadian Police Knowledge Network**



## APA INTEGRATES E-LEARNING INTO CADET TRAINING

As the new year unfolds, the Atlantic Police Academy in Summerside, Prince Edward Island is venturing into new territory. Beginning in January, the APA integrated a new e-learning component into their cadet training curriculum. As one of six nationally recognized police training academies, the APA's thirty-five week Police Sciences program will train more than 80 cadets in the coming year for careers in police agencies across Canada. For the first time in the APA's history, cadets will now access five mandatory training courses in an online format.



In January 2009, the Atlantic Police Academy became the first regional police training facility in Canada to integrate e-learning into a cadet curriculum. As part of Holland College (Prince Edward Island), the APA has offered programming in Police Science, Firefighting, Conservation Enforcement, Corrections, and Security since 1971.

"As the first regional police training facility in Canada to integrate e-learning into our cadet curriculum, the APA is very pleased to take the lead on this new learning approach," says Chief Edgar MacLeod, Executive Director of the APA. "We're confident that this initiative will enhance the cadet experience, providing them with better access to information, while allowing instructors to spend more time on other aspects of classroom and practical training sessions."

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## THE LEADING EDGE

### Message from CPKN's President and CEO

The beginning of a new year is always a time to reflect on lessons learned and to set a course for the year ahead. While 2008 provided lots of lessons, it was also a year of many successes that has set the stage for exciting partnerships, new initiatives, and an ambitious development schedule in the coming months.

Beginning on January 1<sup>st</sup>, CPKN embarked on a new business relationship with the Canadian Association of Chiefs of Police (CACAP). There's no need to elaborate on the significance of this for CPKN - - in short, it's huge! The goals are twofold: 1) to increase awareness about CPKN and the benefits of e-learning among Canada's policing agencies; and 2) to ensure the content produced by CPKN meets the needs of a national police audience. The first objective will be achieved by raising CPKN's profile at CACP events and through CACP media. The second objective, which represents the core of this collaboration, features the e-learning endorsement process for CPKN courseware which was outlined in the last issue of P.C.L.

While CPKN expects to see increased demand as a result of course endorsements and enhanced profile among the CACP membership, this relationship will also generate benefits for CACP. Through a revenue-sharing agreement, CACP will earn a percentage of registration fees from select CPKN courseware, excluding third-party courses or courses that have received development funding. These returns will support other CACP activities and initiatives on behalf of the entire policing community. Its win-win all round.

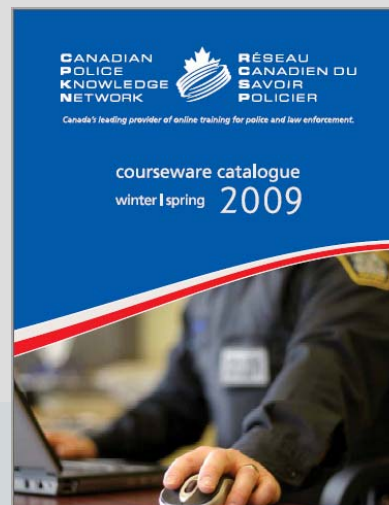
CPKN's partnership with the Police Sector Council is also full force ahead. As a follow-up to the 2008-09 national e-learning initiative, four additional courses have been submitted for consideration for the coming fiscal year. Between the free learning pilots and post-pilot course fees of only \$25/course, these courses have not only increased the number and accessibility of highly

cost-effective training options, but have also exposed a significant portion of the policing community to the universal benefits of e-learning.

Our Design and Development Team is also hard at work, collaborating with Subject Matter Experts from across the country on a diverse range of new courses. To date, in this fiscal year, they have updated 34 hours of existing courseware and developed 14.5 hours of new training content (8 courses). With ten new courses already in the pipeline, the coming year is expected to be even more productive.

As these activities represent only a snapshot of things in play for the coming months, 2009 is indeed shaping up to be a busy year. And on behalf of everyone here at CPKN, I can say that we're looking forward to every minute of it!

Sandy Sweet  
President and CEO, CPKN



The new courseware catalogues have arrived! To request a copy, simply email [info@cpkn.ca](mailto:info@cpkn.ca) or download a copy from our website!

**CORRECTION:** Please note that we've found an error in the list price for *Recognition of Emotionally Disturbed Persons*. The actual price is \$50+ GST (not \$25 as listed in the print catalogues). Our apologies for this error!

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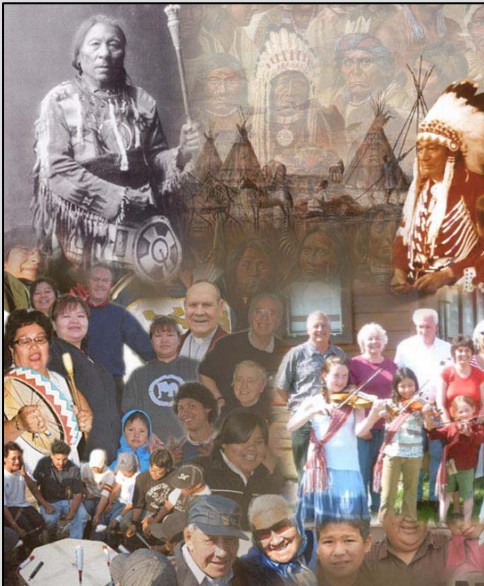
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## NEW FREE LEARNING EVENTS

COST-FREE, RISK-FREE TRAINING OPPORTUNITIES FOR YOUR ENTIRE SERVICE OR ORGANIZATION



Until April 30<sup>th</sup> (extended from February 28<sup>th</sup>):

### Aboriginal and First Nations Awareness

**Description:**

*Aboriginal and First Nations Awareness* provides basic knowledge of the history and geography of Aboriginal peoples as the foundation to the contemporary issues pertaining to Aboriginal lands, cultures, and communities.

**Content Provider:** Ontario Police College

**Languages:** English and French

**Est. Completion Time:** 4 hours

**Release Date:** November 18, 2008



Until May 31<sup>st</sup>:

### Police Ethics and Accountability

**Description:**

*Police Ethics and Accountability* explores the complexities surrounding ethical decisions and dilemmas in policing. Focusing on ways to avoid improper and unethical conduct, this course helps officers ensure their behaviour, judgement, and decisions are appropriate in their day to day duties.

**Content Provider:** Justice Institute of British Columbia

**Languages:** English and French

**Est. Completion Time:** 2 hours

**Release Date:** February 2, 2009

Full details and registration information available at [www.cpkn.ca](http://www.cpkn.ca)

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These free learning events are funded by the Government of Canada's Sector Council Program through the Police Sector Council.

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Tony Paoletti and Blair Cyr (seated) from RCMP's Organized Crime Branch recently met with members of CPKN's Design and Development Team in Charlottetown to outline the structure for a *Human Sources* e-learning course. Standing (l-r): Sandy Sweet (President and CEO), Jon Beals (Graphic Designer), Toni Mills and Dan Goodwin (Instructional Designers), Andrew Thorne (Developer), and Nadine Sutcliffe (Operations Manager). The *Human Sources* course is expected to be released in late 2009.

## NEW RELEASE: EXPLOSIVES AWARENESS

CPKN, in collaboration with the RCMP's Canadian Bomb Data Centre, have released *Explosives Awareness*, an awareness level course designed for all police and first response personnel.

In addition to describing the different types of explosives, the associated dangers, and the necessary precautions responders must take when dealing with an explosives, this course reviews the procedures and policies that must be followed when called to a situation involving explosives.

For a full course description on this 45 minute course, please visit CPKN's website.



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## CPKN RELEASES RESULTS OF FIPA PILOT

CPKN recently released the results of the *Firearms Identification for Public Agents* pilot that was delivered between June 2 and November 30, 2008. Developed in collaboration with the RCMP's Canadian Firearms Program (CFP) and funded by the Government of Canada's Sector Council Program (through the Police Sector Council), this pilot successfully delivered training to 1928 individuals. This demonstrates a vast increase of 285.6% over the number of individuals who could be trained in the same period using CFP's classroom-based training, thus fulfilling a key objective of the pilot.

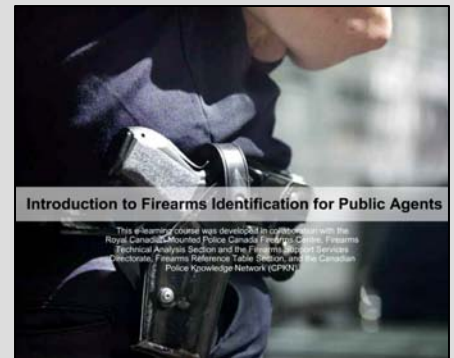
Pilot participants came from a broad range of police and law enforcement agencies including RCMP, municipal, provincial, and First Nations police services, border services, courts, military police, and government agencies and represented a diverse range of firearms identification experience within these agencies. Of those learners who successfully completed the course, 1755 (91%) completed the post-course survey. Highlighted results include:

- 93% of survey respondents achieved their learning objectives
- 89% of all respondents agreed/strongly agreed that they experienced an increase in knowledge and confidence when identifying firearms after completion of this course
- 90% of respondents agreed/strongly agreed that the course improved their understanding of the Firearms Reference Table
- 89% of respondents stated that they would recommend this course to a colleague
- 64% of respondents indicated they would be interested in taking advanced firearms identification and safety training programs

In addition to testing the effectiveness of the courseware, this pilot was a testing ground to examine larger questions surrounding online training. Overall, this pilot demonstrated several key points, including:

- Online delivery of this course will significantly improve CFP's ability to manage expected increases in training demands (due to new regulations within the Firearms Act)
- Learners reported a high level of satisfaction with this course showing that e-learning does represent a viable solution to enhancing and improving learner skill sets
- Introduced and promoted e-learning to a wide range of law enforcement agencies across the country
- Expected to be a determining factor in those organizations incorporating more e-learning into their existing training curriculums.

For a copy of the full FIPA Pilot Evaluation Report, please contact Nadine Sutcliffe, CPKN Operations Manager, at [nadine.sutcliffe@cpkn.ca](mailto:nadine.sutcliffe@cpkn.ca) or 902-629-4262.



During the six month pilot period, 1928 individuals from a broad range of police and law enforcement agencies successfully completed the course.

This represents a 286% increase over the number of individuals who could be trained using the Canadian Firearms Program's classroom training during the same time period.

The *Recognition of Emotionally Disturbed Persons* pilot (September 1 – December 31) also achieved significant results, where 883 individuals successfully completed the course. While 88% of learners indicated they had previous knowledge on this subject area, 89% of respondents agreed or strongly agreed that they learned new skills in this course that they could apply to their jobs; 87% agreed/strongly agreed that they believed that they will be more effective in their job as a result of taking this course.

Overall, 89% of survey respondents indicated they would recommend this course to others and 95% of respondents stated that online learning worked well for them. A full report is also available on request by contacting Nadine Sutcliffe at the above coordinates.

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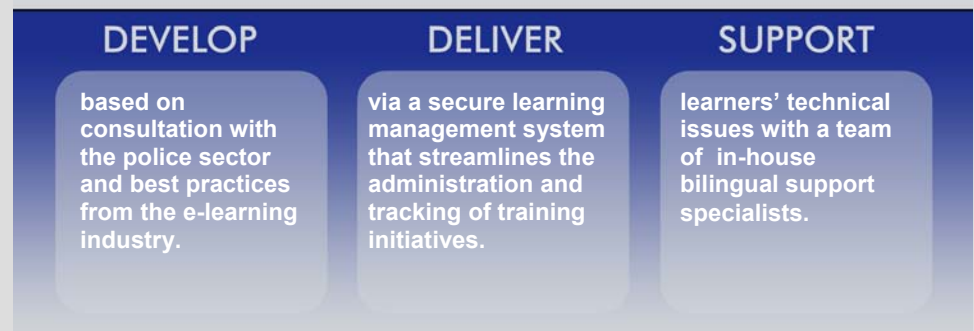


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Established in 2004, the Canadian Police Knowledge Network is Canada's leading not-for-profit provider of online training solutions for police and law enforcement. Working with subject matter experts from police services, training academies, and other sector organizations across Canada, CPKN develops, delivers and supports highly effective and engaging e-learning solutions to meet the needs of frontline personnel.

CPKN is governed and guided by a Board of Directors which includes senior level police professionals from the Canadian policing community. It also works in close collaboration with key sector organizations, such as the Canadian Association of Chiefs of Police and the Police Sector Council, and decision makers within police services to identify and prioritize subject areas for online delivery and to promote the integration of e-learning into police training curriculums.

**The CPKN Model**



**Point. Click. Learn.** is published electronically on a quarterly basis by the Canadian Police Knowledge Network. To submit contributions, or make suggestions for future articles, please contact CPKN.



**CPKN is endorsed by the Canadian Association of Chiefs of Police.**

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